



Freight Program

Common Carrier Dealers

April 1, 2024

	Order Value	Customer Freight Charge
Common Carrier	Less than \$1500 order value	Total freight charge + any additional fees
	\$1500-\$2999.00	50/50 shared freight + any additional fees
	\$3000+ order value	Free Freight + any additional fees
Courier	Any order value	Total freight charge + any additional fees
Pacific Energy Upcharge Northern Ontario	Less than 3 stoves	\$70.00 per stove
	3+ stoves	\$40.00 per stove
** Balance of freight above stove charge will be shared 50/50		

- Order value is calculated on the subtotal amount not including tax, freight, or payment discounts.
- All shipments via carrier of our choice. If another carrier is requested the order will ship collect.
- Courier shipments will be shipped by UPS.
- Common carrier and courier orders received before 3:00 p.m. will ship the next business day. Account must be current.
- **ErthCOVERINGS, PELLETS, CULTURED STONE and ISOKERN:** Not eligible for free freight; qualifies for a 5% freight allowance of the order value up to a maximum of the freight charge. Any freight beyond 5% will be charged.
- All warranty and backorders will be shipped with your next order unless otherwise instructed. Backorders and warranty orders are not shipped prepaid.
- It is the responsibility of the customer to inspect shipments carefully. Damages must be signed off on the bill of lading and pictures taken. The **FOUNDRY FREIGHT PROCEDURES** must be followed to process a freight claim.
- For deliveries marked **NO SIGNATURE REQUIRED**, The Foundry cannot be held liable for any damages or missing pieces. Leaving a note is the same as signing for products in good condition.
- All shipments utilizing **TAILGATE, RESIDENTIAL DELIVERY, SMALL TRUCKS, CARRY-IN** or **APPOINTMENT CALL** are subject to additional charges.
- Requests for specific delivery times will be noted on the bill of lading and may incur an additional freight charge. However, delivery times are out of our control.
- **Please be aware that we are being charged should a driver be kept longer than 15 minutes for unloading. Additional charges will be the responsibility of the dealer.**