

8.0 WARRANTY TERMS

IF YOU NEED SERVICE:

1. Before contacting us to arrange service, please determine whether your product requires repair. Some questions can be addressed without service. Please take a few minutes to review the Use and Care Guide.
2. All warranty service is provided exclusively by our authorized LA NORDICA EXTRAFLAME Service Providers. In the U.S. and Canada, direct all requests for warranty service to:

ONE-YEAR LIMITED WARRANTY

WHAT IS COVERED	WHAT IS NOT COVERED
<p>For one year from the date of purchase, when this major appliance is installed, operated and maintained according to instructions attached to or furnished with the product, LA NORDICA EXTRAFLAME will pay for Factory Specified Replacement Parts and repair labor to correct defects in materials or workmanship that existed when this major appliance was purchased, or at its sole discretion replace the product. In the event of product replacement, your appliance will be warranted for the remaining term of the original unit's warranty</p> <p>YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. Service must be provided by a LA NORDICA EXTRAFLAME designated service company. This limited warranty is valid only in the United States or Canada and applies only when the major appliance is used in the country in which it was purchased. This limited warranty is effective from the date of original consumer purchase. Proof of original purchase date is required to obtain service under this limited warranty.</p> <ul style="list-style-type: none"> • NOT COVERED COMPONENTS: Glasses, Seals, Outer Shell, Cast iron components, All materials that are subjected to wear. • LA NORDICA EXTRAFLAME GUARANTEE THE PRODUCT FOR A PERIOD OF ONE YEAR (12 MONTHS) 	<ol style="list-style-type: none"> 1. Commercial, non-residential, multiple-family use, or use inconsistent with published user, operator or installation instructions. 2. In-home instruction on how to use your product. 3. Service to correct improper product maintenance or installation, installation not in accordance with electrical or plumbing codes or correction of household electrical or plumbing 4. Consumable parts (i.e. air or water filters, preservation solutions, etc.). 5. Damage from accident, misuse, abuse, fire, floods, acts of God or use with products not approved by LA NORDICA EXTRAFLAME . 6. Repairs to parts or systems to correct product damage or defects caused by unauthorized service, alteration or modification of the appliance. 7. Cosmetic damage including scratches, dents, chips, and other damage to the appliance finishes unless such damage results from defects in materials and workmanship and is reported to LA NORDICA EXTRAFLAME within 30 days. 8. Discoloration, rust or oxidation of surfaces resulting from caustic or corrosive environments including but not limited to high salt concentrations, high moisture or humidity or exposure to chemicals. 9. Food or medicine loss due to product failure. 10. Pick-up or delivery. This product is intended for in-home repair. 11. Travel or transportation expenses for service in remote locations where an authorized LA NORDICA EXTRAFLAME servicer is not available. 12. Removal or reinstallation of inaccessible appliances or built-in fixtures (i.e. trim, decorative panels, flooring, cabinetry, islands, countertops, drywall, etc.) that interfere with servicing, removal or replacement of the product. 13. Service or parts for appliances with original model/serial numbers removed, altered or not easily determined.

DISCLAIMER OF IMPLIED WARRANTIES

IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW.

Some states and provinces do not allow limitations on the duration of implied warranties of merchantability or fitness, so this limitation may not apply to you. This warranty gives you specific legal rights, and you may have other rights that vary from state to state or province to province.

DISCLAIMER OF REPRESENTATIONS OUTSIDE OF WARRANTY

LA NORDICA EXTRAFLAME makes no representations about the quality, durability, or need for service or repair of this major appliance other than the representations contained in this warranty.

LIMITATION OF REMEDIES; EXCLUSION OF INCIDENTAL AND CONSEQUENTIAL DAMAGES

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. LA NORDICA EXTRAFLAME SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights, and you may have other rights that vary from state to state or province to province.