

LIMITED LIFETIME WARRANTY FOR ICC VENTING PRODUCTS

Industrial Chimney Company (ICC) warrants all its venting products to be free from functional failure due to defects in material or workmanship for as long as the original consumer owns the chimney system (limited to 5 years for EXCELPrime). This warranty provides replacement of any components which fail as a result of normal use and includes replacement of any components damaged as a result of a chimney fire. (Note: Chimney fires are dangerous and preventable. We strongly encourage you to have your chimney cleaned regularly.) ICC warrants all stainless steel chimney components against perforation as a result of corrosion. This warranty does not cover damage caused to the building by chimney fires or misuse of the product.

No claims under this warranty will be honored unless ICC is notified of the potential claim and is given the opportunity to have one of its agents examine the chimney prior to replacement.

ICC will only be responsible for repair or replacement of any components found to be defective under this warranty. In no event shall ICC be responsible for any incidental or consequential damage caused by defects.

During the first ten years of the warranty (five years for EXCELPellet & EXCELDirect), ICC will provide replacement components except rain caps at no charge. During the balance of the warranty, ICC will provide replacement chimney components at 50% of the current retail price at the time of the warranty claim. This applies to all ICC venting products except for ULTRABlack Double Wall Stove Pipe and EXCEL Deluxe Rain Caps (EDRC), both of which are covered 100% for life.

ICC will not be responsible for labor of any kind required in the removal or replacement of any system replaced under this warranty.

Each venting product is designed to vent specific fuels only. This warranty is void if the venting is used in an application for which it is not designed.

EXCEL, EXCELiner, EXCELPrime, RIS and ULTRABlack:

Continuous 650°C (1200°F) temperature

Fuel: Wood, oil, coal, gas, charcoal

EXCELPellet:

Continuous 300°C (570°F)

Fuel: Wood pellet and agricultural products, natural gas, propane and liquid fuel

EXCELDirect®:

Gas-Fired Direct Vent appliances certified with EXCELDirect®

Fuel: Natural or LP gas

Model RIS:

Continuous 540°C (1000°F) temperature

Fuel: wood, oil, coal, gas, charcoal

All ICC systems must be installed according to the Installation Instructions which are included with every system at the time of purchase. If you do not have a set of installation instructions, they are available free upon request or online at:

<https://icc-rsf.com/chimney/residential/excel>

This warranty is void if the chimney is not installed according to the installation instructions.

This warranty may not be extended or modified by our agents or representatives.

This warranty is in lieu of all other express warranties or guarantees, of any kind.